



**MED  
SPORTS**



## IMPORTANT INFORMATION on CANCELLATIONS, VACATIONS & ILLNESSES

Your child has a reserved time for his or her class based on agreed schedule. Instructors are there to teach your children even if your child does not show up. While MedSports will do everything possible to find the perfect fit for you, it is your responsibility to schedule your lesson in a time that fits your child's schedule.

If needed, we would be happy to change classes for you at the beginning of the next session. If you need to withdraw your child for an extended period of time due to illness or travel, please call the office for guidelines. If you choose not to follow these guidelines, your child's sessions will be lost and child will be removed from the class roster.

For No Shows and Insufficient Notice of a minimum 4 hours, the session will be lost.

## MEDSPORTS CANCELLATIONS

If MEDSPORTS must cancel a class, we will schedule a make-up class at your convenience. In the event we experience a teacher illness or a problem with a pool/rental facility, we will make every effort to contact you prior to your class. However we may not be able to let you know until class time. If a substitute teacher is available, the class will be taught as scheduled and no makeup lesson will be given.

## ROLLOVER POLICY & CANCELLATIONS

Monthly tuition is based on the number of classes available in a calendar month. Rates will vary depending on how many days are offered in any given month. MEDSPORTS does not charge for Holidays that we are closed. You will be notified of renewal notice a week before your child will finish her/his sessions.

Registration paperwork, policies and rules must be filled and signed during customer registration prior to the first lesson. If the policy has not been accepted, student will not be allowed to enter the class.

Please note: MedSports reserves the right to cancel / change certain class times or instructors as deemed necessary.



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## HOLIDAYS

Makeup lessons will not be offered for holidays during which MedSports schedules and conducts classes.

## RISK

All swim lessons and swimming related activities are attended at your own risk. MedSports Swim Academy cannot make any representation or guarantee that attending a venue or participating in swimming is free from risk.

## Events Outside Of Our Control

For Events outside our control, MedSports will be not responsible for delays or cancellations of lessons. This includes but is not limited to the suspension of lessons due to COVID related restrictions nationally and locally, including a second wave of the virus, and temporary lockdown of venues where an outbreak has been identified. We will resume lessons in the soonest time possible following any suspension of classes and any lessons you have paid for but not received will be delivered at that point. We will provide a replacement lesson, credit for the value of that lesson.